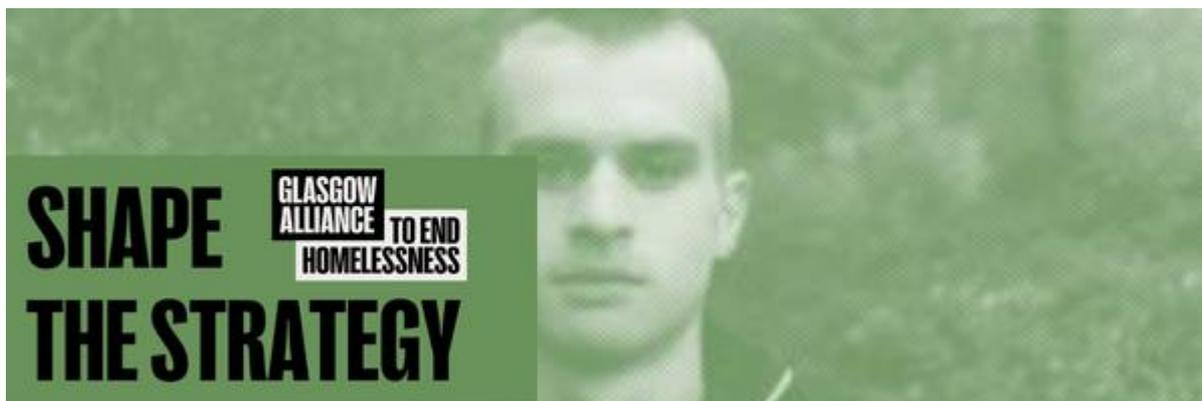


GLASGOW ALLIANCE TO END HOMELESSNESS

Shape the Strategy
Engagement Pack

September 2022
www.glasgowalliance.org



1 Introduction

Glasgow Alliance to End Homelessness are taking on responsibility for commissioned homelessness services, and we've got the challenge to end homelessness and rough sleeping in the city by 2030.

Since the Alliance formed, we've been establishing our governance and ensuring we have the right infrastructure and legal frameworks in place to take on the responsibility of commissioned services. Now we're coming to the other side of this.

We're developing our three-year plan to outline our direction, priorities and activities. The plan will be particularly pivotal to kick-start our movement for change as we work to end homelessness in the city.

Ending homelessness is everyone's responsibility; we know we can't do this in isolation. We want to hear from you and your networks on what you think the priorities are and your ideas to bring about transformation to improve people's lives.

Hosting your own discussion session or forming your responses with your groups is an opportunity to directly shape and influence the priorities and activities of the Alliance over the next three years as we take on responsibility for commissioned services. By sharing your views and participating in the co-production process, you're supporting us to make a meaningful positive impact as we work to end homelessness in Glasgow.

We're planning different engagement activities to ensure that as many voices as possible across Glasgow are part of this strategy. We're running a series of events across the city with our networks and an engagement pack so you can host discussions with your own services and groups. We're also running an online survey until Friday 7 October. You can view it here: <https://bit.ly/3ROMnPi>

More information on our Strategy Engagement activity can be found here: <https://www.glasgowalliance.org/shape-the-strategy-get-involved-in-our-mission-to-end-homelessness/>

2 Here's how we'll use your insights

Thank you for hosting a discussion session with your networks to support the development of our three-year plan. Your contributions will be greatly valuable and much appreciated in ensuring this plan is as comprehensive and innovative as possible.

Your feedback will be shared with our Alliance Management Team, who will compile all the insights from our engagement activities and analyse the findings. We'll also be sharing these insights with our Advisory Council, who will also draw on their experience and evidence base to support the development process

3 Hosting a Discussion

Attached you'll find all the information to host a discussion session to feed into our strategy development.

This includes:

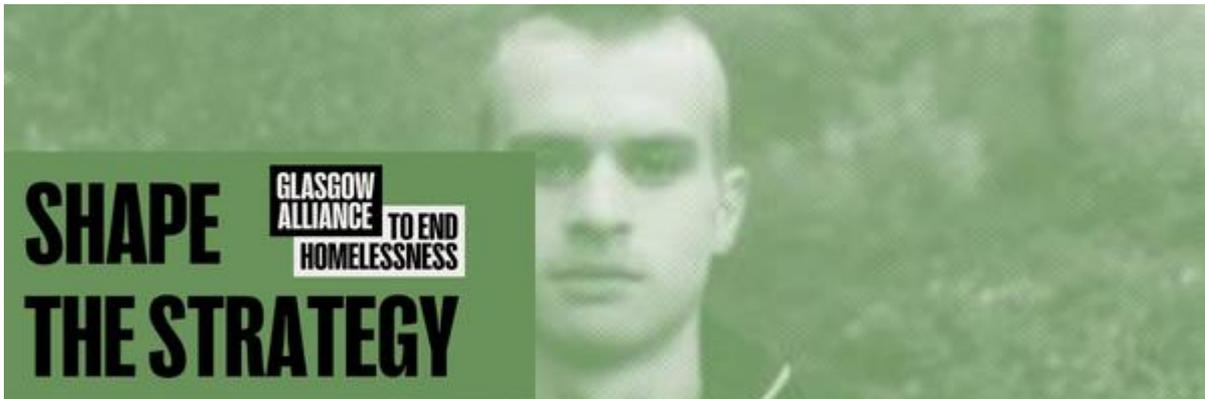
- Facilitators Notes
- Notetaking Template
- Presentation Template

4 Next Steps

Please add any feedback from the discussion to the notetaking template and return it to hello@glasgowalliance.org by **Friday 7 October**.

If you have any questions or additional comments/feedback, please do get in touch. We'll be able to receive this until the end of Oct 2022.

Throughout October and November, the Alliance team will be drafting the strategy. We'll be in touch to share with you how your contributions have shaped the plan. Current timescales are that the strategy will be finalised and launched in early 2023.



Facilitators Notes

We've included some information to support you in framing your engagement discussions in context. We've provided details on the Alliance, how it's structured, and what services will be coming under the scope of the Alliance.

Who are the Glasgow Alliance to End Homelessness?

The Glasgow Alliance to End Homelessness is taking on responsibility for all commissioned homelessness services in the city until 2030. It has a clear goal: to end homelessness and rough sleeping in Glasgow by 2030.

As the first of its kind in the UK, the Alliance brings together the Health and Social Care Partnership (HSCP), Glasgow City Council, third sector and independent organisations, and local people with personal experience of homelessness. The organisations from across the health and social care sector comprise of Aspire, Crossreach, Sacro, The Salvation Army, The Mungo Foundation, Right There, Wheatley Care, with Glasgow Homelessness Involvement and Feedback Team (GHIFT), Homeless Network Scotland, Glasgow Health and Social Care Partnership (HSCP) and the City Council.

By working as an alliance, homelessness services can become more joined-up, integrated and collaborative. It's a unique and exciting opportunity to transform services and Glasgow's approach to homelessness.

What is the Alliance responsible for?

All commissioned homelessness services will come under its scope throughout the Alliance's length. This includes:

- Emergency accommodation services
- Supported accommodation services
- Care Homes
- Flexible Community Outreach services (including housing support)

- Day services
- Street outreach services
- Intensive accommodation & support services (housing first approach, alcohol outreach and non-abstinence accommodation services)
- Access to private rented sector accommodation (commissioned service)
- Specific youth-based outreach support
- City Centre multi-agency HUB

Glasgow City Council will retain responsibility for all statutory and legal obligations to address homelessness in the city. However, there may be some intersection between these services and the Alliance.

The following statutory services are **not** in the scope of the Alliance:

- Glasgow City HSCP provided Community Homelessness Services
- Glasgow City HSCP provided Homelessness Services teams for refugees and prisoners
- Glasgow City HSCP directly provided accommodation-based services
- Glasgow City HSCP Out of Hours Homelessness Service
- Homelessness specialist health provision
- Bed and breakfast budget
- Glasgow City HSCP managed Temporary furnished flats (TFFs) (and some other outreach support services that currently receive funding from sources external to the Alliance)

What are the Alliance's Strategic Aims?

Although we haven't started developing the content and detail of our three-year strategy, these are the strategic aims we'll build the plan around.

1. Prevent homelessness wherever possible
2. Prioritise settled homes for everyone
3. Reduce the scale of, and time people spend in, temporary accommodation
4. Deliver services that are person-centred, responsive and joined-up
5. Create a movement for change that involves the whole city – we want the people of Glasgow standing with us

For more information on Glasgow Alliance to End Homelessness, visit glasgowalliance.org

Discussion Questions

Below are the key discussion questions. You may use the prompts and expansion questions to support the conversation.

We want to know people's thoughts about the city's current approach to homelessness and what they'd like to see in the future. This could relate to services, service delivery or people's experiences of homelessness in Glasgow.

1. What's working well and why?

- a. What/who are the connections that do this?
 - b. Have you heard of anything working in other areas that might apply in Glasgow?
- 2. What could be better and why?**
- a. What might be some solutions to these challenges?
 - b. Where do you see the biggest opportunity for positive transformation?
- 3. What would make a difference?**
- a. How can we better support people, staff and groups/organisations?
 - b. What's one key thing you want the Alliance team to know when drafting the strategy?
- 4. What progress would you like to see in three years?**
- a. How will we be working collaboratively across the sector?
 - b. What difference would you like the people of Glasgow to notice about their city in three years?